May 20, 2016

Dear Valued Customer,

Please Read This Letter In Its Entirety As It Explains A Change To Our Recycling Program.

We would first like to thank each and every client that has joined us in our mission and has become a Partner for the Cure in our Recycle For The Cure program. Your continued commitment to helping those in our community on their cancer walk is a testament to who you are and what our purpose is as fellow human beings. On behalf of the patients, the Navigators, the health professionals, the American Cancer Society and our Recycle For The Cure family, we most sincerely thank you. Your participation has made our mission a blessing and success and we could not have done it without your support.

Many of you have called regarding the glass ban conversation in recent news. We have waited to share this information with you as we were looking for other alternatives that, unfortunately, we were unable to find. We were informed by our recycling processor, WestRock, that there is no longer a market for mixed glass and they will no longer be accepting or processing glass. Therefore, effective June 1, 2016, Recycle For The Cure Red Oak Sanitation will no longer be able to accept glass in our residential curbside and our commercial recycling programs. We believe this will give you time to adjust to the industry wide ban on glass being imposed on us. All Metro Atlanta area recycling processing facilities will be halting glass collection by July 1, 2016. If any glass is found in our recycling, we will be subject to fines and penalties that you can read in the accompanying letter from WestRock.

Many factors have led to this decision by the recycling processors:

- There is no market in the Atlanta area for mixed glass collected curbside with other items.
- Broken glass mixes in with other recyclable material causing contamination. By not allowing glass in single stream recycling, it will improve the quality of other recyclables including paper, cardboard, aluminum and plastic for manufacturers who need clean material.
- Most glass manufacturers require glass to be sorted by color. Putting it in single stream containers results in broken glass that is unable to be sorted by color. This glass is rejected by the processors, and ultimately it ends up in landfills.
This decision does not reflect on the viability of recycling overall. In fact, it is a step to preserve the strength of the overall program. Just like clothes and furniture, there are some items that are better recycled through other outlets and not in curbside carts.

Glass is made from sand, limestone and soda ash. When it goes into a landfill, it is not harming the environment or atmosphere.

As many clients have witnessed the evolution of recycling in their communities from the inadequate 18 gallon bin to the 95 gallon cart, we believe this maybe a step to improve the collection process for quality recyclable materials.

Recycling is about sustainability and we believe this is the best option for the curbside recycling industry at this time. It is important for you to know that we are working to continue to bring you the very best programs and services to keep our mission prospering and we encourage you to be an active participant in both our mission and the marketplace. Reusing your glass bottles and jars or locating a glass recycling center are ways you can participate.

We sincerely apologize for the inconvenience this may cause our clients. We are committed to doing the right thing, protecting the environment and promoting sustainable solutions. For more information, please visit the following links that can assist you with alternatives and information that will help you become more involved in the conversation.

Recycle For The Cure Red Oak Sanitation Website:
www.redoaksanitation.com

Forsyth County Residents:

Hall County Residents:

Related Article:
http://resource-recycling.com/node/6898

Accompanying this letter you will find our list of accepted recycling that can also be found on our website. The letter from WestRock is included, along with our recent thank you letter from The American Cancer Society. We truly appreciate your business and your cooperation regarding this matter.

Warm regards,

Recycle For The Cure Red Oak Sanitation
May 2, 2016

Third Notice

Waste & Recycling Haulers

RE: Single Stream Recycling Materials

On December the 4th, 2015 and again in March 2016, WestRock (formerly known as RockTenn) communicated to you and provided notice of upcoming changes to acceptable single stream recyclable materials list. One of which, mixed glass as a part of single stream residential recyclables is now considered a “non-acceptable” material by WestRock.

WestRock’s official date to stop accepting mixed glass in the residential single stream materials is still scheduled for July 1, 2016. Effective this date WestRock will grade and inspect individual loads of single stream recyclables. Loads that contain mixed glass may be charged an additional fee up to and including reloading cost to remove from our facility and or rejection.

Mixed glass as a part of the residential recycling materials is a contaminant to other valuable commodities and ultimately has to be discarded as residual/trash. Clean recyclable glass bottles and containers are sought after by processors and users of recycled glass. This could be achieved through separate collection of glass or convenient sites for residents or some other method of capturing clean recyclable glass.

Please contact us if you need help with information regarding mixed glass and other contaminates of recyclables that you can use to communicate with you customers.

WestRock appreciates your business and understanding.

Sincerely,

WestRock Recycling
### Accepted in Residential or Commercial Single Stream Recycling

<table>
<thead>
<tr>
<th>Aluminum &amp; Steel Food &amp; Beverage Containers</th>
<th>Aluminum Baking Tins</th>
<th>Cardboard Boxes</th>
<th>Pizza Boxes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Soda, Beer &amp; Other Drink Box Cartons</td>
<td>Shoe, Cereal, Tissue &amp; Other Packaging Boxes</td>
<td>All Junk Mail</td>
<td>Kraft Paper (Grocery &amp; Lunch Bags)</td>
</tr>
<tr>
<td>Mixed Paper (Calendars, School Papers &amp; Other Forms)</td>
<td>All Other Paper (Computer Paper, Phone Books, Books)</td>
<td>Catalogs</td>
<td>Newspapers &amp; Inserts</td>
</tr>
<tr>
<td>#1 Plastic Soda and Water Bottles</td>
<td>#2 Plastic Milk Jugs, Juice Bottles &amp; Other Rigid Containers</td>
<td>#3 Through #7 Plastic Bottles &amp; Containers</td>
<td>Magazines</td>
</tr>
</tbody>
</table>

### Not Accepted in Residential or Commercial Single Stream Recycling

<table>
<thead>
<tr>
<th>Hazardous Waste/Containers</th>
<th>Aerosol Cans Not emptied</th>
<th>Glass Bottles &amp; Panes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bio Medical Waste &amp; Containers</td>
<td>Construction/Demo Waste Materials</td>
<td>Compressed Gas Cylinders</td>
</tr>
<tr>
<td>Paint Buckets/Containers</td>
<td>Tires</td>
<td>Ammunition or Firearms</td>
</tr>
<tr>
<td>Chemicals or Containers</td>
<td>Batteries</td>
<td>Electronics</td>
</tr>
<tr>
<td>Garden Hoses</td>
<td>Cables</td>
<td>Food Waste</td>
</tr>
<tr>
<td>Metal Furniture</td>
<td>Yard Waste</td>
<td>Electronic Cases</td>
</tr>
<tr>
<td>Wood</td>
<td>Construction Debris</td>
<td>Liquids</td>
</tr>
<tr>
<td>Plastic Grocery Bags</td>
<td>Styrofoam</td>
<td>Auto Parts</td>
</tr>
</tbody>
</table>